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Education

Brigham Young University (BYU)

Ph. D., Instructional Psychology & Technology (IP&T)

Aug. 2020–Jun. 2025

Dissertation Topic: Develop a diagnostic instrument to assess parental support for K–12 students' online engagement (Drs. Rick West, Chair; Jered Borup, Charles Graham, Heather Leary, Richard Sudweeks, Committee)

California State University San Bernardino (CSUSB)

Master of Arts, Education – Instructional Technology E-Learning Certificate

Anhui University of Science & Technology (AUST)

Bachelor of Science, Communication Engineer

Sep. 2003-Jul. 2007

Sep. 2016-Dec. 2019

Research

My research focuses on promoting student learning engagement through technology—enhanced learning and levels of community support, such as parental, institutional, and community support. I am conducting research studies on the application of AI and decision-based learning systems for higher education, which enhances undergraduate and graduate students' learning across disciplines.

Publication

- **Guo, Q**. & West R. E. (2025). Research-based practices to promote collaboration between parents and online schools. *Journal of Online Learning Research*, 11(1), 141–162. https://www.learntechlib.org/p/224729/
- **Guo Q**, Graham C. R., Borup J., Sandberg B., & West R. E. (2024). K–12 parental support challenges for online student engagement. *Distance Education*, 45(4), 579–605. https://doiorg.byu.idm.oclc.org/10.1080/01587919.2024.2397481
- Baek, E., **Guo**, **Q**., & Wilson, R. (In press). Transforming student support with AI-Powered tutoring. In V. Wang (Eds.), *Foundations and Frameworks for AI in Education (Book 1)*. IGI Global.
- Tuiloma, S., Arnesen, K. T., **Guo, Q**., West, R., & Graham, C. R. (in press). Promoting active learning through collaborative annotation tools. *Journal of Applied Instructional Design*.
- **Guo Q**, West R. E., Borup J. (submitted). Development and validation of the HOPE (helping online parents with engagement).
- **Guo, Q.**, Baek, E., & Shi, J. (submitted). From Surveys to AI: A Comprehensive Assessment of Mobile Learning Acceptance in Higher Education.
- Beak, E., **Guo**, **Q**., Tong, F., & Lu, J. (submitted). Mobile app development for TOEFL speaking skills using an IDEAS Framework.
- Hanny, C. N., Arnesen, K. T., **Guo**, **Q**., Hansen, J., & Graham, C. R. (2023). Barriers and enablers to K–12 blended teaching. *Journal of Research on Technology in Education*, *55*(4), 568–589. https://doi.org/10.1080/15391523.2021.1991865
- Beak, E., **Guo**, **Q**., Tong, F., & Lu, J. (2023). Developing an effective mobile app for improving English speaking skills. *Education and New Developments*, *1*, 375–379. https://doi.org/10.36315/2023v1end079
- **Guo, Q.**, Keaton, W., & Short, C. R. (2022). K–12 blended teaching: Science edition. In C. R. Graham, J. Borup, M. Jensen, K. T. Arnesen, & C. R. Short (Eds.), *K–12 Blended Teaching (Vol 2): A Guide to Practice Within the Disciplines*. EdTech Books. https://edtechbooks.org/k12blended2/11 blended learning v

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- **Guo, Q.**, Keaton, W., Jensen, M. A., & Short, C. R. (2021). Math: Online interaction. In C. R. Graham, J. Borup, M. Jensen, K. T. Arnesen, & C. R. Short (Eds.), *K–12 Blended Teaching (Vol 2): A Guide to Practice Within the Disciplines*. EdTech Books. https://edtechbooks.org/k12blended_math/math_olint
- Baek, E., **Guo**, **Q**. (2019). Instructional design principles for mobile learning. In: Zhang, Y., Cristol, D. (Eds) *Handbook of Mobile Teaching and Learning*, 1–22. Springer, Singapore. https://doi.org/10.1007/978-981-13-2766-7 111
- Leh, A., **Guo**, **Q**. & Wei, Y. (2019). Digital Divide in China and Taiwan: Case Study. In J. Theo Bastiaens (Ed.), *Proceedings of EdMedia + Innovate Learning* (pp. 1907–1912). Amsterdam, Netherlands: Association for the Advancement of Computing in Education (AACE). https://www.learntechlib.org/primary/p/210417/.
- Leh, A., & **Guo**, **Q**. (2018). Technology and social media changing life in China. *In Proceedings of the Fifth European Conference on Social Media (ECSM)*. Limerick, Ireland, 134–141.

Conference Presentations

- Guo Q, Plummer K. (2025). Exploring the Role of Generative AI in Design-Based Learning: A Case Study from Instructional Designers' Perspectives. *Proposal accepted by Association for Educational Communications and Technology (AECT)*. Las Vegas, NW.
- Guo Q, West R. E. (2025). Systematic review of collaboration between parents and online schools. *Proposal accepted by Association for Educational Communications and Technology (AECT)*. Las Vegas, NW.
- Guo Q, West R. E., Borup J., Graham C. R., Sandberg B. (2024). Development and validation of the HOPE (Helping Online Parents with Engagement) diagnostic assessment. *Paper presentation at Association for Educational Communications and Technology (AECT)*. Kansas City, MO.
- Guo Q, Graham C. R., Borup J., Sandberg B., and West R. E. (2023). K–12 parental support for online student engagement. *Paper presentation at AECT*. Orlando, FL.
- Beak, E., Guo, Q., Tong, F., & Lu, J. (2022). Mobile App Development for English Speaking Skills Using an IDEAS Framework. *Paper presentation at Society for Information Technology and Teacher Education (SITE)*. Online.
- Tuiloma, S., Arnesen, K. T., Guo, Q., West, R., & Graham, C. R. (2022). Promoting Active Learning Through Collaborative Annotation. *Paper presentation at AECT*. Chicago, IL.
- Hanny, C., Arnesen, K., Guo, Q., Hansen, J., Graham, C., & Short, C. (2021). Transitioning to K–12 Blended Teaching: Overcoming Barriers in Pre-COVID Practice. *Paper presentation at SITE*. Online.
- Short, C. R., Jensen, M., Arnesen, K., Borup, J., Graham, C.R., Tuiloma, S., Keaton, W., Guo, Q., Chambers, C., Joskow, B., & Sandrowicz, N. (2021). The future of online learning after pandemic teaching: An exploration of blending online and in-person learning following emergency remote teaching. *Birds of a Feather Presentation at SITE*, 2nd Annual Interactive Virtual Conference.
- Baek, E., & Guo, Q. (2019). Mobile learning acceptance in higher education: Students Perception. *Paper presentation at American Educational Research Association (AERA)*, Toronto, Canada.
- Leh, A., & Guo, Q. (2018). Technology use of underrepresented students in China and Taiwan: Case study. *Paper presentation at AECT*. Kansas City, MO.
- Leh, A., & Guo, Q. (2018). Social media and digital divide in China. *Poster presentation at ECSM*, Limerick, Ireland.
- Baek, E., & Guo, Q. (2018). Is mobile learning working? Perceptions of students and instructors at a higher education institution. *Paper presentation at the International Conference on Information and Education Innovations (ICIEI)*. London, United Kingdom.

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- Guo, Q., Feng, T., & Jia, L. (2018). The effects of mobile application for TOEFL speaking learners. *Oral presentation at 32th CSU Student Research Competition*, Sacramento, CA.
- Kwok, A., & Guo, Q. (2018). Pre-Service Teacher's Beliefs on the Impact of Content Area on Classroom Management. *Paper presentation at AERA*, New York.
- Guo, Q., Feng, T., & Jia, L. (2018). Design-based research of Mobile Learning Course for English-speaking learners. *Oral presentation at Student Research Competition, CSUSB*, San Bernardino, CA. **Best Oral Presentation.**
- Kwok, A., & Guo, Q. (2017). Does content area impact how a classroom is managed? Pre-service teachers' beliefs on content area and classroom management. *Poster presentation at California Council on Teacher Education (CCTE)*, San Diego, CA.
- Guo, Q. (2017). The effect of online pediatric courses for parents. *Oral presentation at Student Research Symposium, CSUSB*, San Bernardino, CA. **Outstanding Presenter**.

Research Reviewer

- Educational Technology Research and Development (2025–now)
- Distance Education (2024–now)
- International Review of Research in Open and Distributed Learning (IRRODL, 2023–now)
- Society for Information Technology and Teacher Education (SITE 2024).
- Association for Educational Communications and Technology (AECT 2025, 2023, 2019)
- American Educational Research Association (AERA 2023, 2019)
- Evaluator of CSUSB research conference (2018)
- Editor of the Journal of Student Research CSUSB (2018–2019)

Academic/organization Services

- Special Programs Officer, AECT Learner Engagement Division. (Feb. 2025–Now)
- Chair of International Outreach Committee, AECT GSA. (Jul. 2024–Now)
- **Director** of Alumni Outreach, BYU China Conference. (Jul. 2024–Mar. 2025)
- President, Golden Key International Honor Society CSUSB Chapter. (Sep. 2018–Jun. 2020)
- International Student Representative, Phi Beta Delta Honor Society. (Jun. 2017–Dec. 2019)
- **President** of Marketing and Cultural Outreach, Student Association, AUST. (Sep. 2005–Sep. 2007)

Grants

- SSI Graduate Innovative Scholars, Research and Development project, Mobile Application of TOEFL Speaking, CSUSB, (2017–2018)
- Faculty and Student Grant, Teachers, Instructional Designers, and Students' Perception of Mobile Learning, CSUSB, (2017–2018)

Assembled the Especial and DhD Student by DVII MeVey School of Education

Awards

A 2025

•	Apr. 2025	Awarded the Excellent PhD Student by BYU McKay School of Education
•	Nov. 2024	Awarded the Professional Presentation by BYU McKay School of Education
•	Oct. 2024	Early Career Symposium Invitation, Awarded by AECT RTD
•	Sep. 2019	Awarded scholarship by Golden Key Honor Society
•	Aug. 2018	Awarded the Marilyn Sauer Endowed Scholarship by CSUSB
•	Aug. 2018	Awarded the Giving Tuesday Expendable Scholarship by CSUSB
•	May 2018	The winner of Best Oral Presentation of CSUSB research symposium
•	May 2017	Awarded Outstanding Achievement Scholarship by Asia Faculty, Staff, and
		Student Association
•	May 2017	Awarded the Outstanding Presenter by CSUSB College of Education

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• Apr. 2017 Awarded scholarship by Phi Beta Delta Honor Society

• 2013, 2010 Honored with Quality Salute by ABB

• Oct. 2006 2nd Prize in Anhui Province Electronic Design Contest

2004, 2005, 2006 Awarded scholarship and Excellent Student by AUST

Professional experience

Graduate Assistant, Center for Teaching and Learning, BYU

Jan. 2025-Now

• Conduct research studies on using AI in designing decision-based learning for college students.

Graduate Assistant, IP&T, BYU

• RA: Conduct research with professors and peers and write research papers. Aug. 2020–Now

• Instructor: Taught pre-service teachers how to teach in online/blended learning contexts.

Aug. 2020-Aug. 2023

Assistant Instructional Designer, BYU Online

May 2023-Jan. 2025

• Designed five online courses for BYU students.

Internship, IP&T 664 Advanced Instructional Design course

Sep. 2021- May 2022

• Designed the Intro to Business Course for the Marriott School of Business, BYU

Online Math Teacher, Enlighten Learning Club

Jan. 2020-Aug. 2020

- Taught math for Fifth-grade students.
- Designed online courses, instructional materials, and learning activities.
- Maintained databases and kept track of students' educational progress and schedule.
- Communicated with school administrators, parents, and teachers to run ELC effectively.

Instructional Designer, Academic Technologies & Innovation Department, CSUSB

Jan. 2019–Dec. 2019

- Designed online courses using Blackboard.
- Supported faculty in tailoring their online course based on their needs and specifications.

Graduate Assistant, College of Education, CSUSB

Sep. 2017-Jul. 2019

- Helped professors from the Instructional Technology Department design online courses for Master level instructional design courses (ETEC 543) and research courses (ETEC 544).
- Graded graduate students' assignments, including discussions, instructional design projects for ETEC 543, and research papers for ETEC 544.
- Conducted research with two professors from the Instructional Technology Department and one professor from the Teacher Education Department, wrote research papers, and presented at research conferences.
- Gave lectures to graduate students in two courses, ETEC 544 and advanced ID course (ETEC 644).

Treasury Specialist, Corporate Finance & Treasury, ABB (China) Ltd. Beijing.

Sep. 2007-May 2015

• Provided training and consultancies regarding financial figures and the five projects to 34 Joint Ventures (JVs) and Wholly Owned Foreign Enterprises (WOFEs).

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- As a project manager, I initiated and led five financial projects on behalf of ABB (China) headquarters, including a finance management system and SAP-Loan management module. Implemented the projects with 34 JVs and WOFEs.
- Negotiated and communicated with commercial banks for bank products and the State Administration of Foreign Exchange for policies.
- Managed corporate liquidity, cash pool, entrusted loans, profit reinvestment, dividends, and hedging for foreign exchange and commodities.

Dec. 2003-Jan. 2007

K-12 Teacher, Linghang Academy, Anhui, China.

• Taught secondary English, Chemistry, Physics, and Biology.

Skills

- Quantitative and qualitative research and data analysis
- AI application in education
- Multi-media production
- Communication and presentation skills
- Instructional and curriculum design
- Teaching strategies
- Product and project management
- Critical thinking and Innovative problem-solving, Life-long learner